



## Seven Significant Reasons To Host With Us

**1. Disaster Safe** -- The data centers are located in Lansing, Michigan, outside of the hurricane and earthquake zones where there is only a minimal risk from tornadoes. By contrast many hosting providers with well-known names, like Verio and Rackspace, are located in higher risk natural disaster areas. This has been confirmed by Pingdom.com.

**2. Proven Fire Protection** -- The datacenters fire monitoring and suppression systems utilize FM-200® suppression gas. FM-200® is a trusted choice in waterless fire suppression. It is a member of the DuPont™ family of clean agent fire extinguishing systems. DuPont™ FM-200® is accepted and respected worldwide, with a history of protecting some of the world's most critical and irreplaceable assets. In fact, FM-200® is in use in over one hundred thousand applications and in more than 70 nations. It is known for not damaging equipment.

**3. Reliable Power** -- The Lansing, Michigan datacenters are powered by one of the nation's highest rated power utility companies for reliability and service on equipment. (The Lansing Board of Water and Light.) In addition, all power is serviced through enterprise class Universal Power Supply systems and backup generators. The generators are tested monthly to assure reliability.

**4. Flexibility** -- The HelpDesk LLC offers a great deal of flexibility in configuring your server. Each configuration is custom tailored to the customer's specific needs. Choose from managed services to full control, or anything in between.

**5. Botnet Protection** -- All of our hosted web server options include a basic level of distributed denial of service (DDoS) protection. DDoS protection guards your website and server from attacks by malicious hackers. You experience superior protection with our web hosting solutions. They deliver excellent value, performance and uptimes. Enhanced levels of DDoS protection are available.

**6. Reliable and Fast Network** -- All of our hosted servers are on networks with redundant fiber optic connections with speeds available up to 1 Gigabit or multi-Gigabit. In addition, The HelpDesk LLC offers DNS hosting utilizing a worldwide network of AnyCast routed servers. This means the enterprise managed DNS services you receive use servers located around the world. Visitors to your site will experience decreased response times when they visit your site. They will see page loading speeds that cannot be matched by inferior web hosting providers. It also enables us to help you balance the load to your site, increases your site's reliability and its potential for scalability. In addition, it further enhances protection of your website against Distributed Denial of Service (DDoS) attacks. This all occurs seamlessly for you.

**7. Dependable And Regular Cloud Backups** -- Optional managed off-site backup services store your data in three datacenters, two of which are bicoastal for extra protection from natural disasters.

For more information be sure to visit our two websites:

**[DDoSSupport.com](http://DDoSSupport.com), [TheHelpDeskllc.com](http://TheHelpDeskllc.com)**

[info@thehelpdeskllc.com](mailto:info@thehelpdeskllc.com)  
855-336-7435